

# Information Requirements Clearinghouse

Phone: 303-721-7500  
E-mail: [irch@irch.com](mailto:irch@irch.com)

[Home](#) | [Products](#) | [Resources](#) | [Support](#) | [Web Store](#)



Tuesday May 10, 2005

PDF Version

## IRCH Web Site Policies

- ▶ [News](#)
- ▶ [About Us](#)
- ▶ [Products](#)
- ▶ [Support](#)
- ▶ [Resources](#)
- ▶ [Web Store](#)
- ▶ [Contact Us](#)

- **Cookies:** The cookies make your use of the site easier, allow you to retrieve an earlier shopping cart, make the site run more smoothly and help us to maintain a secure site. These are used during your visits to our web store to keep track of what products you are viewing and where you are in the purchase process. Such cookies are one-time during your visit and are not used again. You can disable cookies in your browser which will affect your interaction with our web store. We do recommend that you leave the option to accept cookies on.
- **E-mail communications:** When you initiate email communications with us, these will be treated confidentially and be kept for up to a year as a record of our communications with you.
- **Return policy:** We guarantee if you are dissatisfied for any reason, please return your purchase in resalable condition within 30 days of receipt and we will promptly refund your purchase price. Original shipping costs will be refunded. Return shipping costs or rush order shipping costs will not be refunded. Return shipping will be at your expense. We do not refund shipping costs or handling fees on rush orders. We are not responsible for return shipments that are lost. We encourage you to use a shipper that will track the shipment such as Airborne, UPS or Federal Express. The order must be returned in saleable condition. Please include a description of why you want to return them. Also include a valid phone number and email address so we can contact you.
- **Privacy and security:** This is a secure site. Your personal and payment information is encrypted and secure. Your information will not be kept or sold to any mailing lists or other parties.

[About Us](#) | [Certified Vendors](#) | [Request Product Information](#) | [Site Map](#) | [Contact Us](#)  
Copyright © 2005 Information Requirements Clearinghouse, All Rights Reserved